

Warranty Terms

Level Developments warrants its products will function in compliance with Level Developments published specifications for each respective product for two years from the date of shipment. Rechargeable batteries have a 1-year warranty.

This warranty is voided in any of the following events:

- Damage caused by the customer or customer's employees, agents or representatives,
- Unauthorised modification
- Abuse or misuse
- Damage from lightning strikes
- Operation outside of Level Developments published specifications
- Damage during shipment

Further, Level Developments products are not authorised for use as critical components in life support devices or systems without the prior express written approval of an officer of Level Developments.

Unless otherwise stated all other warranties as to quality, description or fitness for purpose (statutory or otherwise) are hereby excluded.

It shall be the customer's responsibility to satisfy itself that the products are suitable in all respects for the customer's purpose and Level Developments gives no warranty as to the fitness of the products for any particular purpose.

In order to make a warranty claim the customer must:

- Promptly notify Level Developments of any perceived warranty defect which occurs during the warranty term,
- Upon concluding that a warranty defect exists the customer must promptly return the product which is perceived to be defective to Level Developments for a determination whether in fact a warranty defect exists. Authorisation must be obtained before returning products based on alleged warranty defects. If Level Developments determines that in fact a warranty defect exists the customer's sole remedy shall be, at Level Developments option,
 - Repair
 - Replacement
 - Refund of the purchase price paid

Please note that under no circumstance will Level Developments be liable or responsible for warranty service performed other than by Level Developments.

Level Developments shall not in any event be liable to the customer in contract or tort or otherwise for any indirect or consequential loss or damage whenever or howsoever arising, including without limitation, loss of profit, loss of revenue, economic loss, depletion of goodwill and pecuniary loss of any kind whatsoever.